# **CURRICULUM VITAE**

## **CONTACT**

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### **SKILLS**

- INFORMATION TECHNOLOGY
- Fast data typist, analysis and verification for accuracy
- Able to keep records manually and systematically in tables.
- Attention to detail with problem solving skills.
- Lan/Wan Networks configuration.
- Agile systems development.
- Information Management Systems adaptation.
- Website Hosting & Server Integration.
- Operating systems Updating/Upgrading.
- Hardware/Software Computer repairing.
- Mysql Database implementation.
- Advanced Reading and Writing skills.
- Able to finish assigned duties in time to overcome delays
- Knowledge in operation of printers and scanners.
- Knowledge in all Microsoft office packages
- Survey data analysis.

### MARKETING AND SALES.

- Fluent English speaker and humble.
- Complishment of assigned sales targets in time.
- SEO & Content Management
- Great Customer service and Upselling/Cross selling capabilities.
- Knowledge in Retention and Recall.
- Prepare Invoice, Presentations, Quotations and Status reports
- Identifying promising prospects through coldcalling and customer referrals.
- Conducting sales development by visiting prospective clients in theallocated zone.
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2022 - 2022

2022 - 2022

2021 - 2021

#### **FDUCATION**

**iSON Global Cx Management** 

**Cambodia Children's Advocacy Foundation** 

**KYC Data Executive** 

First Capital Bank

Digital Banking Guru

Website Developer Intern

Feh

April

National College of Information Technology	2019
Diploma in Computing	
Brentwood College	2022
Certificate in Business Management	
Excellence Assured	2018
Data Management And Analysis	
Lunjika Adventist School	2018
Malawi Secondary School Certificate	
Coventry University ODL	2020
Network Defense Management	
EXPERIENCE	
Airtel Malawi	2020 - 2022
Data Promoter	
2 Years	

# REFERENCE

• Mercy Kamanga - Data Sales Promoter Airtel Malawi Mercy.Kamanga@airtel.mw +2650999 91 68 25

• **Hing Channarith - Managing Director** Cambodia Children's Advocacy

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• Ester Malunga - Human Resources Assistant iSON Global Bpo

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