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**Vincent Paul A. Fontamillas**

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**Summary of Qualifications**

* Conversational knowledge of both English and Korean language.
* Energetic professional with 4 years of experience informing and guiding Korean tourist.
* Superior talent for entertaining guests and delivering a high level of customer service.
* High level of professionalism, patience and efficiency to minimize customer dissatisfaction and increase customer loyalty.
* Experienced and highly reliable computer technician and graphic designer in a known computer shop for months.

**Education**

* Primary : Genaro P. Alvarez Elementary School

Brgy. 3, Sipalay City, Negros Occidental

S.Y. 2002 – 2003

* Secondary : Gil Montilla Nat’l High School Brgy.V Ext.

Brgy. 5, Sipalay City, Negros Occidental

S. Y. 2006 – 2007

* College : Central Philippine State University

Kabankalan City Negros Occidental

Bachelor of Science in Information Technology

2011-2012

**TRAINING AND WORK RELATED EXPERIENCES**

* July 2010 – December 2010 On The Job Training

Technician/Web Developer

Kabankalan City Hall

Kabankalan, Negros Occidental

* August 2012 – October 2012 Call Center Agent Training

TESDA

Makati City, Manila

* November 2012 – December 2013 Call Center Agent

Technical Support Representative

Panasiatic Solution

Bacolod City Negros Occidental

* December 2013 – February 2014 Technician/Graphic Designer

Screensaver Computer Shop

Bacolod City Nergos Occidental

* October 2015 – April 2018 Korean Tourist Coordinator/Guide

Debora Free Tour

Brgy. Balabag, Boracay, Malay,Aklan

* July 2020 Homebased Korean English

Translator

**Character References**

Mr. Kim Ki Ho Debora Free Tour Inc. Owner

Brgy. Balabag, Boracay, Malay, Aklan

Ms. Sun Ae Lee Debora Free Tour Inc. Manager

Brgy. Balabag, Boracay, Malay, Aklan

Engr. Judson Cabalatungan Kabankalan City Hall EDP Head

Kabankalan City Negros Occidental

Mr. Roy Judiana Screensaver Computer Shop Owner

Bacolod City Negros Occidental

MR. Raymund Celis School of Computer Studies Dean

Cental Philippines State University

Kabankalan city Negros Occidental