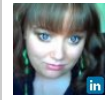


Susanna Hakala



Email: sasuhakala@gmail.com

Skills



- Training
- Sales
- Multilingual
- Social Networking
- B2B
- Long-term Customer Relationships
- Team Leadership
- Public Speaking
- Planning
- Swedish
- Estonian
- International Relations
- International Companies
- Telephone Skills
- Marketing Research
- Retail
- Graphics
- Professional Sports
- Claan
- Praat
- Research
- Photography
- ArtRage
- Writing
- Intercultural Communication
- Marketing
- Customer Service
- English
- Social Media
- Communications
- Teamwork
- Coaching
- Team Management
- WebEx
- Conversation Analysis
- French
- Finnish Language
- Microsoft Office
- Linguistics
- Mobile Communications
- Fashion sales and marketing
- Fashion
- Visual Arts
- demoscene
- Miranda
- Customer Information Systems
- Photoshop
- Image Editing
- Art
- Seminars

Experience



AAC Global

Trainer (freelancer)

09 / 2009 - Present

Trainers' House

01 / 2009 - Present

Marketer

Marja Kurki / Scarves, Ties, Wool & Leather Products

2008 - 2008

Customer relations, sales, marketing

Elisa

2006 - 2007

Customer Advisor

Alexandria Pankkiiriliike Oyj

2006 - 2006

Marketing Assistant

Education



University of Helsinki

2013

Master of Arts (M.A.) , Linguistics

University of Helsinki

Bachelor of Arts (BA) , Linguistics

Open University Helsinki

2002 - 2003

Basic Studies Finnish Language , Humanities

Sotungin lukio

1999 - 2002

High School Graduate , The Finnish Matriculation Examination

Languages



- Finnish
- Swedish
- French
- German
- English
- Estonian
- Spanish