# Sina Pirani

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### Work Experience

#### Interpreter - transcription - dialogue collection

gotransparent

April 2020 to Present

worked as an interpreter for a Persian client and as a transcriptor and a dialogue collection project

#### **Freelance Translator and costumer service**

Blockchain dapps, movies, manga scans, books, novels

I worked for tron blockchain dapps for a year (site translation and support)

Translated entertainment stuff for 4 years with high quality and speed

### Education

## Master's degree in Foreign language education

Tehran university

### Skills

- Translation
- Farsi
- English
- Teaching
- Dari
- Interpretation
- Linguistics
- · Customer service
- Classroom experience
- Basecamp
- Jira
- Project management
- Social media management
- iOS
- Technical support
- Typing
- Customer support

• Financial services

### Languages

- Farsi Expert
- English Fluent

### Certifications and Licenses

#### **IELTS**

April 2010 to Present

#### Assessments

# **Customer service — Proficient**

November 2021

Identifying and resolving common customer issues

Full results: Proficient

#### **Customer focus & orientation — Familiar**

November 2021

Responding to customer situations with sensitivity

Full results: Familiar

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.