



RICARDO TERAN

SENIOR TECHNICIAN



Valencia, Venezuela



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SUMMARY

Hi, my name is Ricardo Terán, I'm 33 years old, I'm from Venezuela. I'm senior technician at Chemical Processes, I speak English and Spanish, I'm in love with nature, technology, e-Sports, watching movies and good music.



LANGUAGES

Spanish

English



SKILLS

Word

Excel

Outlook

Photoshop

PowerPoint

InShot



REFERENCES



Antoni Villalobos
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Roberto Salcedo
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SOCIALS



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EDUCATION

2003 - 2009

Valencia, Venezuela

I.M.T. PETROCHEMISTRY

Industrial Technical School "Francisco G. Guinán"

2009 - 2012

Valencia, Venezuela

S.T. CHEMICAL PROCESSES

University Institute of Technology Valencia

2013 - 2015

Valencia, Venezuela

MODERN LANGUAGES

Arturo Michelena University



WORK EXPERIENCES

Oct. 2021 – Feb. 2022

Valencia, Venezuela

DIGITAL SECRETARY C.A.

Real State Virtual Assistant (Bilingual)

- Lead database management
- Acquisition and follow-up of new costumers

Jan. 2015 – Jul. 2017

Valencia, Venezuela

ATENTO S.A.

Call Center Agent

- Customer support for telecommunications services
- Assistance protocols management and troubleshooting

Dec. 2018 – Present

Valencia, Venezuela

TECHNICAL SUPPORT PC/LAPTOP/NETWORK

Computer Technician

- Maintenance and repair of computer equipments
- installation and update of O.S. / Softwares

