# Monica W. Munn-Schreml

Award-winning linguist/writer/editor/proofreader with 20+ years of experience in international business, localization, communication, and teaching/training.

### EXPERIENCE

### Unbabel, Remote — Senior Editor

Jan. 2024 - PRESENT

• Train and improve AI platform quality by reviewing and editing translations in multiple language pairs.

# **EVS Translations/Unbabel,** Atlanta, GA / Remote — (*MT*) *Editor/Proofreader*

Mar. 2016 – Jan. 2024

- Achieved significant improvement in quality of translation for the North American office by overseeing, monitoring, providing feedback, and communicating quality improvement goals to a team of translators.
- Cultivated accuracy in translated documents by proofreading and editing multiple language pairs for various industries.

### Columbia College, Columbia, SC — Communications Lecturer

Jan. 2014 - Sep. 2015

• Effectively guided class to achieve their next-level degree (Associate to Bachelor's program) by teaching stimulating classes on intercultural communications, international business communications, and intercultural issues and relations.

# **Berlitz Languages International,** Remote — *German, ESL Instructor*

Jan. 2014 - Mar. 2016

- Elevated US corporate clients in their international endeavors through customized business German courses.
- Facilitated international clients' communications skills through English as a Second Language (ESL) conversational courses.

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### **SKILLS**

Languages / Linguistics

Communications / Public Speaking

Leadership / Team-building

Teaching / Training

Proofreading / Editing

Various computer skills

### **AWARDS / HONORS**

Literatenohr Award for Fiction (Germany)

O, Georgia! Awards for fiction (5)(US)

Co-writer of The Report on the Centennial Olympic Games for Peachtree Publishers, Atlanta

Excellence in Teaching award from Berlitz Languages International

### LANGUAGES

Fluent in German and English (native speaker).

Listening and reading proficiency in Spanish, French, Italian, Portuguese, Swedish, Dutch.

# **Bowne Global Solutions Germany,** Munich— Regional Senior Editor and Corporate Liaison

Sep. 1999 – Jun. 2001

- Drove Microsoft Communities project by hiring, training, managing, and monitoring teams in seven European countries.
- Paved the way to future projects by representing Bowne in liaisons with Microsoft in person in each location to review project status, KPIs, and future plans.
- Increased natural language acquisition for Google by participating in initial LLM projects for that company's future product development.
- Contributed to the growth and success of Bowne's Medical Industry Practices division by translating and managing medical documentation projects.

## Various: Germany, US - German to English Translator

May 1997 - Mar. 2016

- Assisted in driving the success of Accenture's revamping of the German train system by facilitating communication between programmers, consultants, and management as the sole translator for a 200-person project team (1997-1999).
- Built a thriving freelance translation business in Europe, navigating visa requirements, laws and regulations, and selfmarketing, by translating for various global concerns full time in a variety of industries (railway, media, pharma, consulting, film, automotive, software, IT, etc.).

# **The Coca-Cola Company,** Atlanta— Communications Consultant

March 1996- April 1997

• Aided in the implementation of global company standards by coordinating with different project teams to research, write, and publish worldwide guide for ISSCOM (International Sharing and Standards Committee).

#### **EDUCATION**

# **The University of Georgia,** Athens, Georgia — *M.A. German Literature and Linguistics*, 1995

- Taught German classes, levels 101–221, and developed curricula.
- Researched and wrote master's thesis (presented at several conferences) that was acclaimed as groundbreaking research.
- Achieved historically highest score on department's comprehensive exams.

# **The University of Georgia**, Athens, Georgia — B.A. *Journalism and Mass Communications*, 1991

- Honors Program.
- DJ and public affairs staff at WUOG 90.5 FM.

# **Friedrich-Alexander-Universität,** Erlangen, Germany — *German Language Certificate*, 1990

• Summer program for language and cultural studies in Germany.

### **CONTINUING TRAINING/EDUCATION**

Certificate: Nonprofit Fundamentals: Nov. 2023; from NonprofitReady

Certificate: AI Fundamentals: In progress; from IBM

Course: Grant Writing 101: In progress; from Greater Good Funds

#### **VOLUNTEER WORK**

- Cross Country for Youth character building presenter, outreach
- Girl Scouts fundraising
- Fun run / various school fundraisers
- National Spasmodic Dysphonia Support Group fundraising, marketing