

PROFILE

Enthusiastic individual who enjoys being part of a successful team, having completed key studies. Joyful, open-minded and tenacious, passionate about continuing professional and personal development. Communication and teamwork are two of my key skills.

SKILLS

Ambitious and well organized

Pick up new things fast

Able to work in a busy environment, strong multi-tasking skill and good memory

Drive for customer service: meeting quality standards, evaluation of customer satisfaction

Friendly and polite

Communication and active listening: great ability to relate with all types of customers

Money-management

Flexibility: able to undertake several tasks at once

Problem solving skills

WORK EXPERIENCE

Language Empire currently
Freelance Interpreter

City of Bristol College
09/2017-currently
Barista

Rock 'n' Bowl Hostel 07/2016-02/2017
Reception Supervisor, welcoming and checking in guests, dealing with payments, issue keys for volunteers and contractors,

managing online bookings, administrative duties, answering phone calls, housekeeping, handling complaints, till reconciliation.

The Grand Hotel 04/2016 – 08/2016
Receptionist

The Lanes 08/2015 – 04/2016
Barista

EDUCATION

University of Pisa 2012-2015

Degree in Translation and Interpreting

High School Ragoneria Cuneo 2007-2012

Chartered accountant qualification,
Economics, Foreign Languages

LANGUAGES

English (Professional working proficiency)

Italian (Native proficiency)

Spanish (Professional working proficiency)

French (Limited working proficiency)

INTERESTS

Art, Foreign Languages, Music, International studies, History of Art, Anthropology

CERTIFICATIONS

Cambridge English: IELTS (7) 2015

IT SKILLS

Microsoft Office (Excel, Word, PowerPoint)
Opera