

# Chiangoe Loic Fieze

loicsurf20@gmail.com

+237676995759

## Summary

---

- **Recent software engineering graduate and data enthusiast**, passionate about building user-friendly solutions, streamlining workflows, and connecting with diverse audiences.
  - **Solid foundation in computer science** coupled with a **hunger to learn and contribute**.
  - **Experienced web developer and polyglot** skilled in: **Python, Django, Flask, HTML, CSS, and JavaScript**. **Crafting compelling video content with Adobe Premiere Pro, Photoshop, Capcut, and Wondershare Filmora**.
  - **Proven problem-solver** adept at **hardware/software troubleshooting, networking protocols, and technical support**.
  - **Data entry whiz** with a knack for accuracy and organization.
  - **Customer service expert**, delivering empathetic and efficient support via online chat.
  - **Freelance Translator / Proofreader**, translating documents and nuances between English and French with finesse.

## Experience

---

### Video Editor

OWAHRI

07/2023 - Present

- Crafted compelling video content using **Adobe Premiere Pro, Photoshop, Capcut, and Wondershare Filmora**.
- Conceptualized and executed video projects from ideation to completion.
- Edited footage to create a clear and captivating story.
- Added music, sound effects, and graphics to enhance production value.

### Freelance Blogger

Daily Echoes

11/2022 - Present

- Collaborated with editors to plan post subjects and publishing schedules.
- Created engaging graphics and content for blog posts and social media.
- Implemented SEO strategies to optimize web content for search engines.
- Researched, wrote, edited, and proofread blog articles and marketing materials.

### Freelance Translator

Centific (Oneforma)

11/2019 - Present

- Reviewed and corrected errors in **punctuation, grammar, and translation accuracy**.
- Replicated the flow, style, and meaning of original texts in **English and French**.
- Applied cultural understanding to convey nuances beyond literal translation.

### Web Developer & IT Technician Intern

Hôpital Sainte Thérèse de l'enfant Jésus - Yaoundé

06/2022 - 01/2024

#### Web Development:

- Designed and developed dynamic web applications using **Django, Flask, React, HTML, CSS, and JavaScript**.
- Implemented clean, maintainable, and efficient code.
- Troubleshot and debugged web application issues.
- Stayed updated on the latest web development trends and technologies.

#### IT Technician:

- Provided technical support to staff, including hardware and software troubleshooting.
- Installed and configured computer systems and software.
- Maintained network infrastructure and security.

- Responded promptly to user inquiries and requests.  
Documented technical procedures and solutions.

## Online Chat Support (Customer Service)

Richblok

04/2022 - 05/2023

- Delivered timely and accurate responses to customer inquiries via online chat.
- Utilized knowledge base and resources to troubleshoot and resolve customer issues.
- Maintained detailed records of customer interactions and resolutions within the CRM system.
- Achieved a high customer satisfaction rating through effective online chat support.

## Skills

---

Customer service, Microsoft word, HubSpot, CRM Software, Python, Translation, Django, Web Development, Data Entry, Excel, Proofreading, Bilingual, Video Editing, Agile Methodology

## Education

---

### Software Engineering

IAI Cameroun • Yaounde, Centre

10/2022

- Bachelor's degree in Software Engineering
- Continuing education in Network Security
- Completed professional development in Web development

## Languages

---

English, French

## Certificates

---

Technical support