

## EXECUTIVE SUMMARY

Motivated and adaptable freelance translator with a background in IT support and client interaction. Offering expertise in functional consultation, technical training, and problem-solving. Proficient in English to Arabic translation, with a focus on general translation, business, technology, and localization. Eager to contribute strong analytical thinking and attention to detail to provide accurate and timely translations.

## LANGUAGES, DOMAINS & SKILLS

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### LANGUAGES

- **Arabic (Native).**
- **English (Advanced).**

### DOMAINS

- **General.**
- **Business/Marketing.**
- **Technology.**

### SKILLS

- **Translation and MTPE.**
- **Attention to Detail.**
- **Ability to Work Under Pressure.**
- **Effective Interpersonal Skills & Communication.**
- **Technical Support and Training.**
- **Requirements Analysis and Problem-solving.**

## FUNCTIONAL EXPERTISE

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### IT Support Professional

Delivered client support, demonstrating adaptability and understanding of technical consultation.

### Products and Services Intern & Customer Support Trainee

Managed customer interactions and technology solutions, enhancing adaptability and creativity in new technologies.

### eCommerce Tech Lead

Supervised technical logistics, emphasizing planning and organizational skills relevant to translation work.

### E-Learning Tools & Techniques, Training Assistant

### Proposal Planner

## EDUCATION & PROFICIENCIES

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**BS in Engineering.** University of Khartoum (KH, Sudan).

**Technical Proficiencies & Skills:** Trados Studio 2022, OmegaT 6.0, MS Office, Google WorkPlace Apps, CRM (Crisp, Cisco Jabber), Troubleshooting, Generative AI Prompting.

## OTHER INFORMATION & SAMPLE WORK

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### Volunteerism:

Demonstrated strong communication and interpersonal skills through teaching assistant roles at universities and nonprofit organizations.

**Interests & Hobbies:** Business, EduTech, AI Trends, Typology, Puzzle Games.

**Portfolio & Sample Work:** [Genera\(EN<>AR\)](#), [Business&Marketing\(EN<>AR\)](#), [Technology\(EN<>AR\)](#).