***Curriculum Vitae***

Ali JADAA, Mr.

Born in Damascus, Syria 1967

Married, four children.

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Nationality: Palestinian.

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***Education***

1985 – 1989: BA in English Language & Literature, Damascus University, Syria.

***Experience***

2016 – date: Head of International Cooperation Dept. Syrian Telecommunications Regulatory Authority.

2012 – 2016: Head of Public Relations Dept., Syrian Telecommunications Regulatory Authority.

2007 – date: Sworn Translator.

2006 – 2012: Deputy Director of Public Relations, Syrian Telecommunications Establishment.

1997 – 2012: Head of Public Relations Dept., Syrian Telecommunications Establishment.

1993 – 1996: Marketing of billboards (advertisement).

1990 – 1992: Military Service (sports trainer).

1986 – 1990: Teacher of English, Al-Arabi Institute, Damascus, Syria.

***Training Courses***

1. Public Relations Management, MDPC, Damascus, Syria.
2. Public Relations Management, Sudatel, Khartoum, Sudan.
3. Customer Service Management, Telia Academy AB, Kalmar, Sweden.
4. Business Planning, ITU-BDT, Damascus, Syria.
5. ISO 9000:2000, HIAST, Damascus, Syria.

2001-2002 French Language, G. E. P. Damascus, Syria.

2003 Public Relations Management, Egyptian Telecom, Cairo, Egypt.

2004 - Business English, British Council, Damascus, Syria.

- Translation, American Language Center, Damascus, Syria.

- Sales & Marketing, Detecon, Ulm, Germany.

2007 Effective Dialogue, Unlimited Horizons, Damascus, Syria.

2008 1st International Public Relations Conference, CIPR, SPRA,

AJMTDC, SIA, Damascus, Syria.

2010 Strategies of HR Management, AMTT, Cairo, Egypt.

2011 PR & Media Management, UHRDA, Dubai, UAE.

2016 Effective Communication Management, Ministry of Administrative Development, Syria.

***Foreign Languages***

- English.

- Elements of French.