

Alexander Ccoycca Ccaulla

Graduate at Hospitality & Tourism

Profile

Passionate graduate at Hospitality & Tourism, multilingual and traveler. I have a wide experience in this area, leading with guest complaints and solving solutions in different languages (fluent english, basic french and italian). I have worked in luxury hotels as a food server for about 5 years, I ve worked as a local tour guide with tourists from different nationalities, specially from United States, England, France and Italy for about 3 years.

Lastly I've worked in tourist cruiships as food server for about 2 years. Finally I'm interested in improving myself in translation & interpretation, that's why I'm taking advantage of the Pandemia time off to take a Basic Course about Translation & Interpretation.

Employment History

Food Server at Norweggian Cruise Line, Europe & Asia

August 2019 — February 2020

I worked as a food server, serving and recommending food & drink, interacting with guests from different nationalities, dealing with them and solving problems at the moment.

Crew Dining Attendant at Disney Cruise Line, Orlando

April 2018 — June 2019

Food and drinks server, in charge of cleaning and maintenance of the crew dining.

Tour Guide at Bugnvilla Tours S.A.C, Ica, Perú.

May 2020 — May 2020

Guiding and tours assistance, transfer, translator with guest from different nationalities. The most of them english speakers,

Food Server at Hotel Paracas, A Luxury Collection & Resort, Paracas, Ica. Perú.

May 2020 — May 2020

Food and drinks recommendations, interaction with guest from different nationalities. Cleaning and maintenance of the guest dining.

Education

Graduate in Tourism, Universidad Nacional San Luis Gonzaga, Ica, Perú.

March 2009 — January 2015

Obtaining the degree in Tourism, actually I belong to the College of graduates in Tourism from Ica, I´ve acquired a wide knowledge about Hospitality & Tourism, Which this have been developed more in my different workplaces like travel agencies, luxury hotels and cruiships.

Details

+51956156565

alexitourism@live.com

Links

Linkedin

Skills

Empathy

Courtesy

Attentiveness

Languages

English

French

Italian

Diplomacy in Administration, IPAE (Peruvian Administration Institute), Ica,

May 2015 — October 2015

With this Diplomacy in Administration I could understan much better about the responsabilities and duties of the differents departments of my career.

High School, Alexander Von Humboldt High School, Pisco, Perú.

March 2003 — December 2007

I did my High School in this Bilingual School, since I started to study here I became very good at languages,

◄ References

Gianela Mayorga Alguiar from Buganvilla Tours S.A.C

gianella@buganvillatours.com.pe · +51 956698588

Fernando Espinoza Arauco from Hotel Paracas

fespiar79@hotmail.com · +51 993479154

Courses

Basics in Translation & Interpretation, Academica

April 2020 — May 2020

Y Extra-curricular activities

English Teacher at Languages Institute from Ica, Ica

July 2013 — July 2014