Ahmad Khushairie Mohd Nasir

Malay Freelance Translator

Native Malay Speaker and started translation service back in 2016 as part-time and later become a full-time professional translator in January 2020 .Focused Translator with a highly developed understanding of Malay language and culture. Skilled in quickly and accurately translating written documents and audio recordings. Over 4 years of related expertise. Successful at maintaining meaning, flow, and specific characteristics of original words when translating documents or spoken words. Converses easily in 2 languages. Background includes working in telecommunication and customer service environments to perform document and verbal translation services. Excellent listening and communication skills with an organized and systematic approach.

🔀 khushairie09@gmail.com

+60146355759

Melaka, Malaysia

WORK EXPERIENCE

Customer Service Officer Sudong / Singtel

02/2010 - 05/2019

Melaka, Malaysia

Achievement/Tasks

- Addressed customer complaints and mitigated dissatisfaction by employing timely and effective solutions.
- Provided basic technical support for clients on wide range of Fibre company products.
- Provided primary customer support to internal and external customers in a fast-paced environment.
- Maintained accurate and current customer account data with manual forms processing and digital information updates.
- Evaluated customer information to explore issues, develop potential solutions and maintain high-quality service

Work Leader

Newwin, Hyundai and Grand Teknik Berhad

11/2019 – 04/2020 Achievements/Tasks Penapisan Petronas Melaka (PPM)

- WL for unit 19 during TA/shutdown MG3
- WL for painting team for project Euro 5
- WL for electrical team

Freelance Translator

English <> Malay (MS)

05/2016 – Present

Achievements/Tasks

- ensure that all written translations conform to the original text in term of technicality and terminology
- ensure that both content and style of statements in communicated effectively
- provide translation service for any document, research or admiration.
- Area of expertise includes Marketing, Business, Human Resource, Telecommunication, Customer Service and Gaming

SOFTWARE



SERVICE RATE

TRANSLATION

USD 0.06 per source words

EDITING / PROOFREAD

- USD 0.03 per source word

Hourly Charge: USD 17 per Hour

- Daily Output : 6000 Words

LINKEDIN

- www.linkedin.com/in/ahmad-khushairie-mohd-nasir

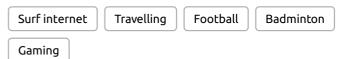
CORE SKILL

Translation, Proofreading and Subtitling Reference are available on request

LANGUAGES

MALAY (MS) Native or Bilingual Proficiency ENGLISH Professional Working Proficiency

INTERESTS



EDUCATION

Bach Degree Office Management and Technology Uitm