# Language · Intercultural Translation · Interpreting



## Language & Cultural Services

Global Arena is a multi-faceted language solutions company, using 25 years of experience to provide linguistic solutions of exceptional quality to a diverse range of clients. Global Arena provides results-oriented and quality services by offering excellent customer support. We work to gain knowledge of our clients' specific needs and requirements in order to serve you in the most efficient way possible.

Global Arena has extensive experience in providing translation, interpreting, language and intercultural training, and repatriation services in a wide variety of languages and locations, both domestic and international. We empower Fortune 500 companies, government agencies, law firms, non-profit organizations and members of the healthcare industry with the skills to communicate, compete and succeed in different languages and foreign contexts.

As an SBA 8(a) certified minority-owned company, Global Arena will help you and your clients to comply with diversity procurement initiatives and goals. Our linguistic and cultural solutions promote diversity, communication and understanding and, coupled with stellar customer service, help enhance cultural understanding and improve productivity.

The world's cultural and linguistic identity is in constant flux, presenting our customers with the challenge of meeting the varying needs of diverse populations. Global Arena recognizes the need to weave flexibility around a firm framework of world-class services. Global Arena provides a comprehensive and all-encompassing solution to meet those constantly changing language needs.

#### **Carles Pont**

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## **Language Training**

- Customized Executive Programs
- Immersion Programs
- Individualized Group Programs
- One-On-One Sessions
- Personal Training Programs
- Accent Modification
- Remote Video Conferencing Sessions
- Online Language Training

Personalized programs are created to reflect the assignee's language level, learning objectives and desired areas of focus. Our language training instructors are native-speaking professionals, screened and selected to best match the needs of the student. Our teachers can accommodate a variety of schedules.

#### **Translation**

- Translation, Editing & Proofreading
- Strict Quality Assurance
- 24/7/365 Online Customer Portal
- Terminology Management
- Certified & Notarized Translations
- Desktop Publishing
- Website & Software Localization
- American Translators Association Member
- 200+ Languages
- Voiceover Recording

Global Arena has an extensive network of thoroughly tested translators, editors and proofreaders with unique field expertise and linguistic sensitivity, ensuring the highest quality translations. Supporting this pool of select native speakers is our dynamic staff of experienced language specialists and devoted project managers, who provide support and guidance for all of your translation needs.

#### Minority Business Certification

Global Arena is an SBA 8(a) certified business.

DUNS: 166036363 / CAGE: 459N4

**NAICS CODES:** 

541930 - Translation and Interpretation

611630 - Language Schools

611430 – Intercultural Training Services

### **Intercultural Training**

- Relocation Training for Assignee and Family Members
- Diversity Training
- Cultural Team Building
- Customized Group Programs
- Global Teams Training
- Executive & Manager Coaching

Interactive training programs focus on experiential learning and active participation, incorporating intercultural theory and patterns. Multicultural employees need to be well-trained culturally in order to be comfortable and effective in international settings. Our trainers consider the design of the training based on trainees' current stage, learning objectives and goals, thus ensuring a useful and effective experience. Moreover, these customized programs raise awareness of cultural differences while building strategies to drive business goals and succeed in a global market and across global teams.

## Interpreting

- Online Scheduling Tool
- 200+ Languages
- Medical & Court-Certified Interpreters
- Face-to-Face Interpreting
- Consecutive & Simultaneous Interpreting
- 24/7/365 Telephonic Interpreting

Global Arena interpreters provide professional and reliable service in over 200 languages in a wide variety of settings: medical appointments, Independent Medical Exams, trials, depositions, hearings, business meetings and conferences. Our online scheduler and telephonic interpreting platforms are available 24/7/365 and a phone number is provided for emergency requests.

#### **Commercial Sector Clients**

Pfizer, Gamesa, Dow Chemical, eRT, Magee Rehabilitation, FMC, Weichert Relocation, AiRES, Cigna Global Health Benefits, Einstein Healthcare Network, Subaru of America, ACE Group, Friends Hospital, Cancer Treatment Centers of America, Northwestern Human Services, Americhoice NJ, Vanguard Group, Arkema, Physicians Insurance, B. Braun Medical, Brookfield, Crown, Lexicon Relocation, Center for Autism, Resources for Human Development, Nemours/Alfred I DuPont Hospital, Miles Partnership, Karma, Eight Eleven.

#### **Government Sector Clients**

USDA Forest Service, Community Behavioral Health,
City of Philadelphia Law Dept., State of DE Insurance
Dept., NJ Department of Labor - Disability,
Delaware School for the Deaf, various NJ Municipal Courts,
Philadelphia School District, SEPTA, Delaware River Port
Authority, DelDOT, Berks County, Office of Hearings and
Appeals (Elkins Park & Philadelphia), Department of
Health and Human Services, Alexandria City Public Schools