

OBJECTIVE

Experienced specialist with a passion for delivering outstanding service.

SKILLS

- Teamwork
- Problem-Solving
- Customer service
- Good attention to detail
- Time management skills
- Friendly interpersonal skills
- MS Office Suite
- Customer support
- Excellent memory and note-taking
- Data technologies
- Research data management
- Detail-oriented

LANGUAGES

- Slovak | Native
- French | Advanced. Master's degree in Translation, Legal Translator Certificate
- Fnglish | Advanced. Diploma in Advanced English, Legal Translator Certificate
- Czech | Advanced
- German | Intermediate

CONTACT INFORMATION

- Mlynská 24, 040 01 Košice, Slovakia
- +421907956936
- Feb 11, 1985
- ⊕ Slovak
- https://www.linkedin.com/in/zuzana -straka-ab690b198/

Zuzana STRAKA

EXPERIENCE

FREELANCE LAWYER-LINGUIST

NOV 2022 - PRESENT

COURT OF JUSTICE OF THE EUROPEAN UNION (CJEU) LUXEMBOURG, LUXEMBOURG.

Preparing translations of procedural documents, opinions of Advocates General, and court judgments or miscellaneous documents (e.g., press releases)

SWORN TRANSLATOR

SEP 2013 - PRESENT SLOVAK MINISTRY OF JUSTICE (MINISTERSTVO SPRAVODLIVOSTI

SLOVENSKEJ REPUBLIKY), KOŠICE, SLOVAKIA.

Legal translation (FR/EN/SK and vice versa) of different documents for legal purposes and for public authorities, courts, individuals etc.

FREELANCE TRANSLATOR

SEP 2011 - PRESENT

JUDR. ZUZANA STRAKA, KOŠICE, SLOVAKIA.

Translation and revision from French and English into Slovak of a wide range of documents, from European Union documentation (transposition of directives, reports on compliance with EU regulations, etc.) through to financial, medical (since 2011 for Translated.net - general, radiology, software, manuals, oncology etc.), Intellectual Property, legal and commercial material (contracts, annual reports, articles of association, laws, writs, court judgments, etc.) and NGO reports (rural development, agriculture, decentralization, etc.) /material relating to international organizations (UN, etc.)

TRANSLATION TRAINEE AT EUROPEAN PARLIAMENT

OCT 2010 - MAR 2011

EUROPEAN PARLIAMENT. LUXEMBOURG, LUXEMBOURG.

EN/FR/DE/SK: translation of parliamentary documents: draft agendas, agendas, minutes, oral and written questions, letters, notices to members (petitions and reasoned opinions), amendments, draft opinions, draft reports, motions for resolutions, written declarations, working documents, draft recommendations, amendments, etc.

- Participated under the supervision of the Terminology Coordination Unit in a Financial Markets terminology project, that is now available in the EU Terminology Database IATE.

TRAINEE

MAY 2009 - AUG 2009 CONSEIL REGIONAL NORD PAS DE CALAIS - INTERREG IVC JTS

. LILLE, FRANCE.

Administrative work, translations, organization of special seminars, writing reports, etc. Languages spoken/used:

English + French

DATA MANAGEMENT SPECIALIST SYNTAX SYSTEMS. KOŠICE, SLOVAKIA.

NOV 2019 - PRESENT

- Data management, Quality Check in ServiceNow and SAP Scheduling and steering of internal project related to product portfolio and business
- Initiation and tracking of defined deliverables Primary contact for specific project tasks, as agreed with defined stakeholders (e.g.

Global Product owner, global Process owner, global process manager, Director of BE

- and other Line Managers) Maintain project plans and other documentation to support the success of projects
- Take and distribute regular project status meeting notes, assist with hosting of project status meetings Scheduling of project meetings
- Create executive project status report for all active projects
- Host and facilitate internal project meetings, take and distribute meeting notes Escalation management
- Execution of changes to SAP master data (e.g. customer, vendor, materials etc.) as approved by the business Coordination of material and finish products master data setup, validations and
- periodic maintenance System monitoring and user management related activities
- Ensure data quality, compliance and consistency of master data across business
- Assist business process experts in defining standard operating procedures, process documentation

ATT. KOŠICE, SLOVAKIA. Customer care related to CISCO phones

VOICE MACD PROVISIONING ANALYST

FEB 2012 - OCT 2019

- changes (simple soft MAC: phone feature change, activation, password reset—sites
- located worldwide from USA to ASIA. Providing voice consultancy to the customers. Verbal and written English/French Communication with the

General administration of telephony environment, including moves, adds, and

- Customer/Vendors/providers and other team members/organizations Managing own work, efficiency, and quality to provide outstanding customer support 24x7 and bank holidays as well
- Work with suppliers, 2nd and 3rd level engineers, and 3rd party manufacturers to ensure services are provided Meeting the required/requested time limits

Daily Call Manager support, Voicemail systems, and Contact Centre

Daily primary admin of all PBX and Unity

DOCTOR OF LAW UNIVERSITY OF PAVEL JOZEF ŠAFÁRIK. KOŠICE, SLOVAKIA.

EDUCATION

communication)

Rigorous Examination in Administrative law with emphasis on rigorous thesis (Electronic

AUG 2021 - JAN 2023

MASTER OF LAW SEP 2018 - 2021 UNIVERSITY OF PAVEL JOZEF ŠAFÁRIK. KOŠICE, SLOVAKIA.

International law, EU law, Intellectual Property Law, Penal law, Civil law, Family law, Tax

BACHELOR OF LAW SEP 2015 - AUG 2018

UNIVERSITY OF PAVEL JOZEF ŠAFÁRIK. KOŠICE, SLOVAKIA.

Family law, International law, EU law, Penal law, Civil law, Administrative law etc.

MASTER OF TRANSLATION AND

INTERPRETING

SEP 2005 - AUG 2010

UNIVERSITY OF PREŠOV. PREŠOV, SLOVAKIA. Translation and Interpreting - French language and Literature

- CERTIFICATIONS & COURSES
- Legal Translator Certificate (French and English 2013 and 2021) ■ ENGLISH: EU certificates (EU law, IATE collaboration, etc.), High school graduation certificate, University certificate of English studies in France, Family law workshop
- FRENCH: sworn translator certificate, Family law workshop certificate, Penal law
- State examination French language (2005)