



VERONIKA BOGATYRCHUK

FREELANCE INTERPRETER

Experience

2013 - 2014

Teacher of English in Lyceum 25

Zhytomyr, Ukraine

Planning and preparing lessons, creating a supportive learning environment. Encouraging student participation and motivation.

2014 - 2016

Extensions support manager in Interior Web Design Agency "IWD Agency "

Zhytomyr, Ukraine

Implementing customer support processes to enhance customer satisfaction. Responding to escalated customer support issues. Managing complex customer issues, and coordinating appropriate technical personnel.

2016 - 2017

Teacher of English in language school "English Leader"

Olawa, Poland

2016 - 2021

Technological process operator at Electrolux

Olawa, Poland

2021 - Present

English Ukrainian Interpreter in Teleperformance Poland

Warsaw, Poland

Providing consecutive interpreting, Support various institutions in the US/UK (banks, post offices, medical centres, etc.) that are having difficulties communicating with foreigners living there due to a language barrier.

Education

1998 - 2008

Zhytomyr Ecological Lyceum №24

Zhytomyr, Ukraine

2008 - 2013

Zhytomyr Ivan Franko State University (Bachelor Degree

in English Philology)

Zhytomyr, Ukraine

2017 - 2019

student at the University of Wrocław (Master' Degree

in English Philology)

Wrocław, Poland

competence and skills

✓ 400 hours + of consecutive interpretation

✓ 1 year + interpretation experience

✓ 7 years of teaching experience

✓ Medical interpretation

✓ Interpersonal skills, active listening communication accuracy memory

✓ Ukrainian-Native English-Fluent Russian-Fluent Polish-Conversational

Contact

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