**Rami Ben Haj Yahia**

 **Personal details:**

 **Address:** 24, Habib Tameur Street, Ariana, 2080 **Tel:** (00216)22779080 **E-mail:** rbenhaj@gmail.com

Nationality: Tunisian

Birth: January 29, 1990 (24)

**Profile:**

Undergraduate student in second year of information technologies studies, development of information systems.

**Work experience:**

Jan 2010 –Nov 2010 Téléperformance (French Call Center)

(11 months) Charguia, Tunis, Tunisia **Responsibilities:**

- Phone adviser for the French company Numericable.

 Solve the commercial issues of Customers and advise them.

 Example: billing errors…

Sept 2012 – June 2013 Mac Z (DVD store)

(10 months) Ariana, Tunisia **Responsibilities:**

 - Seller.

January 2014 AE-tech (Software solution) Traineeship Charguia, Tunis, Tunisia **Responsibilities:**  - Observe the work of a programing team while developing an accounting software.

**Education:**

-Sept 2013/ June 2014 Currently in second year in information technologies in the Higher Institute of Technological Studies of Charguia.

 **The courses include the following:**

Object-oriented programming, Local networks, Operating systems, Operational research, Databases, Technical English…

-2008 Bachelor degree in Technical Sciences

Main subjects: Technology, Math, Physical sciences, English, IT, French, Arabic.

**Languages:** Arabic: Mother tongue

 French: Bilingual

 English: Proficient

**Interests:** Sports: Swimming (6 years with Le Club Africain team), Football, Muay Thai…

 Other interests: Literature, Video games, Internet…

**Skills:** Windows: maintenance of computers (software and operating systems setup…etc.)