

Olena Tymoshenko Engin  
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Citizenship: Ukraine  
Age: 33

### Education

Military Institute of Taras Shevchenko National University of Kyiv  
Faculty of Foreign Languages and Military Translation  
August 2008 – June 2013

### Related work experience

Armed Forces of Ukraine  
Military Translator  
June 2013 – July 2017

Translating reports, concepts, doctrines, political and technical agreements, documents that are related to defense sphere. Providing linguistic support during meetings between senior foreign officers.

HairExpert  
International Patient Relations Representative  
May 2018 – December 2018

Contacting potential customers to inform them about medical products and services, turning the calls into sales, interpreting in doctor-patient interviews.

Canada Schools  
English Teacher  
January 2019-May 2019

Working as an English teacher in the kindergarten.

Teleperformance  
Customer Service Representative  
March 2020 – February 2023

Taking inbound calls to handle issues and problems of the customers, helping customers online, using chat system.

Pactera EDGE  
Freelance Translator&Arbitrator  
October 2022 - present

#### Additional work experience

International NATO Week in Kyiv 2011  
International NATO Week in Kyiv 2012  
49th International Submariners Congress, Kyiv (September 21-24. 2012)

#### Courses

Foreign Languages Centre Manhattan School, Kyiv (60-hour course in Turkish, level B2), November 2012-July 2013  
Manager of Tourism, StarTours, Kyiv, 2014  
Dilmer Yabancı Dil Kursu, Istanbul (27.11.2017 – 22.12.2017, C2 düzeyi)  
Cours de français général, Institut français d'Istanbul (04.09.2022 – 26.12.2022, niveau B1)

#### Languages:

Ukrainian – native proficiency  
English – full professional proficiency  
Turkish – professional working proficiency  
French – limited working proficiency