

as of: April, 2010

Resume of: Luis Mazza

Contact Information:	Email: luismazza02@yahoo.com Cell: 011-5697-856-8212. Land line: 011-562-893-4501.
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Education:

1994 - 1996 (English)	Carnegie Mellon University – M.B.A. Pittsburgh, PA. Master of Business Administration. Concentration in Operations Management and Strategy (Carnegie Mellon is ranked amongst the Top 20 Business Schools in the USA).
1988 - 1993 (Spanish)	Universidad Panamericana – B.S. Industrial Engineering Mexico City Summa Cum Laude. Thesis research: Reengineering, was awarded 1 st place by the Chamber of Commerce of Mexico City in 1994.
Languages:	English 100% & Spanish 100% fluent (native tongue is Spanish); French 80%.
Skills:	Word, Excel, Powerpoint, MSProject; <u>Translations English-Spanish & Spanish-English</u> ; Financial Analysis; Software Selection; Project Management; Program Evaluation.

Experience:

2008 - 2009	Sick, in recovery: Guillain-Barré Syndrome (handicapped) Santiago de Chile. Disease that causes total paralysis, with a good recovery forecast in the range of 18 to 36 months. Currently maintains handicapped status (lower body only).
2002 - 2007 (Spanish 80% English 20%)	Financial and Real Estate Services – Manager (bilingual) Santiago de Chile. Operations Manager for a financial services entity; <u>coordinated bilingual relations</u> with USA foreign currency and banking entities. Real Estate (<u>bilingual</u>): represented USA investors: secured capital to invest in Chile, evaluated investment projects, and completed the purchase of properties.
2000 - 2002 (English)	P.R.T.M. – Management Consulting Chicago, IL. Manager of consulting firm Pittiglio Rabin Todd & McGrath (based in Boston). Projects led: redesign and implementation of the new product development process, resource management in the product development process, design of a product platform strategy, supply chain management, project management, business case development. Industries: Fortune 500 manufacturers in the high-tech and medical devices segments.
1995 - 2000 (English)	Deloitte Consulting – Management Consulting Cleveland, OH. Summer Associate, then Senior Consultant (2 years), then Manager (2 years). New Product Development projects: process reengineering and system implementation (workflow), prototyping cycle time reduction, resource and portfolio management, rationalization of projects in the development pipeline. Supply Chain Management projects: <u>bilingual</u> production plant transition (shut-down, <u>move to Mexico</u> , start-up), production scheduling, lean manufacturing design. <i>(continued on page 2)</i>

<p>1995 - 2000</p> <p>Deloitte Consulting</p> <p><i>(English, continued)</i></p>	<p>Strategy projects: production outsourcing and operations management.</p> <p>Finance projects: business cases, financial analysis, performance management (metrics).</p> <p>Information Systems projects: workflow design, Oracle and SAP (roll-out support).</p> <p>Awards earned: 2 outstanding performance awards (by the Cleveland office of Deloitte Consulting), Silver Giga award for the workflow & project management system developed for our client (awarded by the Giga Group and by the WARIA, Workflow & Reengineering International Association).</p> <p>Industries: Fortune 500 manufacturers in the high-tech, chemical & automotive segments.</p>
<p>1992 - 1994</p> <p>(Spanish 80% English 20%)</p>	<p>IPADE – Operations Management and Systems Analyst Mexico City</p> <p>IPADE is the leading business school in Mexico, with academic ties to Harvard.</p> <p>Business analyst for operations management consulting projects.</p> <p>Research assistant for the Operations Management Faculty: <u>in charge of translating academic materials from Harvard's MBA programs.</u></p> <p>Systems analyst: designed (programmed) the system that handles the scheduling of classes for the teachers of all the Faculties.</p>
<p>1991 - 1992</p> <p>(Spanish 80% English 20%)</p>	<p>Procter & Gamble – Supply Chain Management Mexico City</p> <p>Business and systems analyst in the logistics and inventory management processes (local communications were in Spanish but reports to Senior Management were in English).</p>