Kovalchuk Igor

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Summary:

Experienced writer, Russian translator and customer support agent . I am fluent in English and have a bachelor degree of English philology. I have some experience of writing articles for magazines, worked on Upwork, but the last 2 year I worked in call center and I now realize that job what include communication and interaction with people – it is my craft.

I am willing to work hard and very motivated for working process.

Experience:

Corruption info:

Journalist: writing articles, news for mass media

July 2013 – may 2014

I left this job because of too small salary.

Arce contact center ( European embassies)

Operator of call center: giving a technical support to customers concerning using website and consulting people about German visa

June 2014 – August 2016

I left this job because, there was not possibility for career growth.

Highlights

Fluent in English, good skills of communication and interaction with people,

Knowledge of PC ( MS Word, Office and other), writing articles and news, master of sales technique, hard- working and reliable.