



Phan Cong Hoan

16/6 Tang Bat Ho Street,
Ayunpa, Gia Lai, Vietnam.

E-mail: phanconghoan2410@gmail.com
Phone: 01688916733

WORK EXPERIENCE

Xenia

01/2018 — 01/2018

Interpreter

Translating English website to Vietnamese for Xenia-tech company based in London and Da Nang.

Tipi hostel

05/2017 — 09/2017

Freelancer tour guide

Tour guiding and running Piti rooftop bar, Hoi An-Vietnam

Cunard

10/2015 — 03/2016

Bar waiter

Working for Cunard- British ocean cruise line as a bar waiter.

Taking care passengers and serving drinks in the lounge.

Up selling drink packages and drinks on promotion.

Handle with any requirements or complaining of the passenger to give them the best service as the standard of Cunard.

NGO SJ Vietnam

07/2016 — 07/2016

Volunteer Co-leader

Being co-leader of work camp and in charge of recruiting volunteers.

Translator for international volunteers.

Cleaning up the coast and encourage local people not to use plastic bags/bottles.

Organizing training courses of making compost use for garlic plantation.

Art exhibition (photo exhibition, installation art work made of waste, movie night).

NGO SJ Vietnam

08/2015 — 08/2015

Volunteer Co-leader

Translator for international volunteers.

Organizing workshops such as painting, sport, art, dancing.

Teaching English for the children.

NGO SJ Vietnam

06/2015 — 06/2015

Volunteer

Translator for international volunteers.

Writing brochure content for promotion campaign of Triem Tay Eco-garden.

Planting vetivar grass to prevent soil erosion

Assistant to photo exhibition.

Organizing 2 hours street art performance.

Drink and Talk English speaking club

1/2014 — 11/2014

English host

Doing presentation/public speech every weekend.

Welcome guest to the club, help and share to improve English skills.

Costa Crociere Italian cruise line

02/2013 — 01/ 2015

Bar man

Bartendering

Cleaning up the pantry daily.

Preparing and organizing beverage items.

Taking order and serving passenger on the counter.

Assistant bartender to prepare all kind of beverages.

Setting up banquet party.

Wine Embassy

04/2011 — 10/2012

Waiter

Serving wine and food for wine lovers.

International Tourist Club (ITC)

01/2010 — 04/2011

Waiter

Doing service at table: taking order, serving food and beverage for gambling players.

QUALIFICATIONS

Manual handling; Crowd management techniques; Advanced fire fighting; Personal safety and Social responsibilities; HACCP basic course; Food safety.

EDUCATION

Commerce and Tourism

11/2008 — 01/2011

Industry University Ho Chi Minh City (HUI).

Bachelor–Commerce and Tourism, Industry University Ho Chi Minh City (HUI).

INTERESTS

Water color painting, volunteering, gardening, wall painting.