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| SCARLATESCU CRISTINACUSTOMER ADVISOR - WEBHELP ROMANIAAge 33 from Gornet-Cricov, married |

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|   Contact details |
|   krystyna\_aly@yahoo.com             0727125284   Village Gornet-Cricov 76A |
|   |
|   Professional experience |
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| **Experience by departments** | * Banks : **4 years**
* Customer Service / Call Center: **3 years and 10 months**
* Transportation / Distribution: **3 months**
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| **Jan 2015 - present**2 years and 6 months | **Customer Advisor - Webhelp Romania**Ploiesti | Customer Service / Call Center | Call-Center / BPOAnswer to clients’ questions and offer solutions to their problems.  |

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| **Jul 2009 – Jul 2011**2 years | **Financial Adviser - KIWI FINANCE**Ploiesti | Banks | Financial / Banking |

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| **Sep 2008 - Dec 2008**4 months | **Agent of Tourism - ATLASSIB**Ploiesti | Transportation / Distribution  |

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| **Aug 2006 - Sep 2008**2 years and 2 months | **Exchange Agent - FOREX AMD**Ploiesti | Banks | Financial / Banking |

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| **Mar 2005 - Jul 2006**1 year and 5 months | **Bookbinder - PRESCOM**Ploiesti | Client Service / Call Center | Call-Center / BPO |

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|   Education |
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| **2005 - 2008** | **College / Bachelor's degree - University "Spiru Haret"**Faculty of Letters | BucurestiEnglish French profile |

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| **1999 - 2003** | **High School - National College "Mihai Viteazul"**Philology | Ploiesti |

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|   Skills |
| **General skills****Microsoft Word** **Microsoft Excel - medium** **Excellent interpersonal and communication skills** |
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|   Foreign languages |
| English - Advanced , French - Advanced |
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|   Other info |
| **Trainings**Latino Danceracquired on Jun 2017Studying salsa, bachata, kizomba, cha-cha**Volunteering** |
| Antidrog County Centerperiod Jan 2001 - Sep 2004Inform youth about risks of drugs consuming, organise contests about drugs information and how to avoid it |
|   |
| **Hobbies** |
| Reading, Walking, Origami |
|   |
| **Driving license**Category Bacquired on 10 May 2006 |