

#### **About Us**

The Mangosteens was formed in Cochin, India, by a group of professionals in 2011 with the aim to provide quality translation services. With unparallel experience translation services, we strongly believe in "Communicate, Comprehend, Connect" with the understanding of our clients' business objectives. The Mangosteens offer scalable. self-paced solutions that cater to various The Mangosteens is driven by professionals with various industry experiences and proven track records. Since inception, we have grown rapidly with a wide clientele in a very short span of time proving our merit and commitment towards translation services and implement the best practices. As a result, we have been successful in retaining our clients and also providing multiple solutions.

#### **Our Commitment**

The Mangosteens is committed to provide our esteemed client with high quality, error free and cost effective translation, content writing and localization services by continuously innovating our process. We engage/recruit only native language speakers and domain experts for our services. The Mangosteens quality process follows ISO 9001, ISO 27001 and other process improvement and quality standards

#### **Our Promise**

Committed to provide high quality, error free and cost effective translation, content writing and localization services by continuously innovating our process by engaging only native language speakers and domain experts for our translation services. We are defined by the excellence of the services, objectives agreed upon, adherence to deadlines and the strictest confidence in handling of client information.

# Why choose Us

Our translation services comprise professional translators and proof readers in various languages who are also subject matter experts. By combining our group of native speaking highly professional translators along with our efficient Project Management team, The Mangosteens provides you with innovative services, competitive pricing, high quality standards and on time delivery in the field of translations services, localization and content writing with 100% satisfaction.



Apart from language translation, we also provide content writing and localization of products.

## **Product Description**

The Mangosteens product descriptions are market specific and technical in detail providing a cutting edge to market your products. With expert teams of technical content writers in various domain, The Mangosteens delivers content that makes your product stand out in the crowd and becomes an easy sellable product. Our content writers are very good at technical as well as the run of the mill descriptions be it short or long descriptions of products based on your needs.

#### **Website Content**

A content rich website can initiate a marked disparity in its aptitude to bring in traffic to the website. A website that is abounding in content is positively capable of attracting greater traffic.. The assessment of quality is based on writing content that is educational, informative, well-researched, understandable and well presented to engage the reader. This helps not only in drawing traffic but also in maintaining them. The Mangosteens content writing services for websites, marketing collaterals are absolutely business-specific and prerequisite centric.

## Localization

Localization is the approach or practice of adapting a document to local and cultural distinction, with the intent of enhancing a reader's understanding of the content. Localization takes into consideration pronunciation, spelling, grammatical patterns and many other linguistic disparities that play a role in how a piece is understood and perceived. The linguists at The Mangosteens are not just experts in a language, but are highly sensitive to the different shades of meaning within a language.



## **Quality Policy**

We are committed to comprehend customer requirements by providing quality and timely translation services to ensure enhanced customer satisfaction through continually improving our systems, skills and processes.

# **Quality Process**

- Step 1.The Project Manager receives the required project information, assesses the required resources along with a cost analysis and deadlines.
- Step 2. The text is examined in order to identify the tools necessary, such as glossaries, translation memory, software, etc. before the project is assigned to the translator. The Project Manager is also responsible to oversee each stage in the translation process.
- Step 3. Our native translator, with the respective domain expertise and also the project's subject matter, is responsible for following the instructions and translating the full project.
- Step 4. Professional native proofreaders are assigned to review the document and check the accuracy and consistency of the terminology used in the translation.
- Step 5. As part of the Quality Assurance process, The Project Manager reviews the final translation to ensure all quality control processes are followed, check that the project complies with the client's requirements and to the client's 100% satisfaction.

For further information/queries, kindly visit our website www.themangosteens.com